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VPAT™
Voluntary Product Accessibility Template®
Version 1.3

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Name of Product: **FortiClient**

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Summary Table

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Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Fully supports: 6 Partially supports: 2 Not applicable: 4	
Section 1194.22 Web-based Internet Information and Applications	Not applicable, not included	
Section 1194.23 Telecommunications Products	Not applicable, not included	
Section 1194.24 Video and Multi-media Products	Not applicable, not included	
Section 1194.25 Self-Contained, Closed Products	Not applicable, not included	
Section 1194.26 Desktop and Portable Computers	Not applicable, not included	
Section 1194.31 Functional Performance Criteria	Fully supports: 3 Partially supports: 2 Not applicable: 1	
Section 1194.41 Information, Documentation and Support	Fully supports: 3	

Section 1194.21 Software Applications and Operating Systems – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	The software is designed to run on a system that has a keyboard and a mouse. All functions designed to be executed using a keyboard can be discerned textually.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	FortiClient supports this requirement and does not interact with other applications installed on the local system nor connected systems in a manner that will disable or disrupt accessibility features of the host OS. FortiClient will work properly with the host OS to enable and utilize any accessibility enhancements (e.g., MS Windows Ease of Access feature on Windows 7) to assist with its use by physically impaired individuals.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	FortiClient supports this requirement and will work with the host OS' accessibility enhancement features, if any exist.

Criteria	Supporting Features	Remarks and explanations
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	Icons and symbols used in the FortiClient have text counterparts that will explain what the icon denotes. In addition, FortiClient will work with assistive technologies, such as MS Windows 7's Ease of Access, where text and interactions are narrated and the screen's focus on the FortiClient is magnified.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Not Applicable	Bitmap images are not used to identify controls, indicate status of operations or other elements. However, images that are displayed as icons, logos or other forms of visual representation are consistently used in the FortiClient's GUI. For example, the icons used to indicate the web content filtering states (Allow, Block, Warn, Monitor) are consistently shown regardless of the application's performance states.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Partially Supports	The FortiClient displays text in a graphical interface as text labels. FortiClient is an application that installs and run on the client operating systems utilizing the display configuration of the OS. Displaying operations in a text-only interface (e.g., CLI) does not exist for the FortiClient.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Partially Supports	The application will be displayed within the OS of end user and the display settings of the configured operating system. The application does not allow user-selected contract and color selections or other individual display attributes.
(h) When animation is displayed, the information shall be displayable in at least one non-	Not Applicable	Animation is not displayed in the graphical user interface.

Criteria	Supporting Features	Remarks and explanations
animated presentation mode at the option of the user.		
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Where color coding is used, it is not the only means of conveying information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	The product does not permit such adjustments.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	No flashing or blinking text, object, or other elements are used.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	Electronic forms are not used in the FortiClient interface, thus, this requirement is not applicable. However, drop-down menus, buttons, file-selection menus and checkboxes used to administer FortiClient settings are fully compatible with assistive technologies used by the host OS, to include directions and cues to the user on what the nature of the user interaction is.

Section 1194.31 Functional Performance Criteria – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	FortiClient supports assistive technology for visually impaired and/or blind individuals by allowing the host OS' assistive technologies to be leveraged. For example, the accessibility features in MS Windows 7's Ease of Access Center are fully compatible with the FortiClient.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	FortiClient is fully compatible with the host OS' assistive technology features.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of	Supports	FortiClient is compatible with the assistive technology of the host OS, and leverages the host OS's capabilities to meet this requirement.

Criteria	Supporting Features	Remarks and explanations
hearing shall be provided		
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Partially Supports	FortiClient is compatible with the assistive technologies of the host OS, with regard to assisting individuals that are hearing impaired. The product does not use audio-based information retrieval or delivery.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	The product does not use audio-based information retrieval or delivery.
(f) At least one mode of operation and information retrieval that does not require fine motor control shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Partially Supports	While the FortiClient is fully compatible with a host OS's accessibility features, it does require use of a keyboard.

**Section 1194.41 Information, Documentation and Support –
Detail**

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Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Fortinet’s standard documentation for FortiClient is available in Portable Document Format (PDF). Additional formats can be provided upon request for no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Fortinet accessibility and compatibility features are available in the Portable Document Format (PDF). Additional formats can be provided upon request for no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support services for FortiClient can be accessed by phone, email or web.