

**VPAT™**  
**Voluntary Product Accessibility Template<sup>®</sup>**  
**Version 1.3\***

**Date:** March 14, 2016

**Name of Product:** **FortiMail**  
**(all models)**

**Contact for more Information:** Bryan Skelton  
Federal Account Manager  
Fortinet Inc.  
Phone: (910) 340-0473  
Email: [bskelton@fortinet.com](mailto:bskelton@fortinet.com)

Nothing herein represents any binding commitment by Fortinet, and Fortinet disclaims all warranties, whether express or implied, except to the extent Fortinet enters a binding written contract, signed by Fortinet's General Counsel, with a purchaser that expressly warrants that the identified product will perform according to the performance metrics herein. For absolute clarity, any such warranty will be limited to performance in the same ideal conditions as in Fortinet's internal lab tests. Fortinet disclaims in full any guarantees.

---

\* Based on the current template available from the Information Technology Industry Council (ITI) at [www.itic.org/policy/accessibility/](http://www.itic.org/policy/accessibility/)

## Summary Table

# VPAT™

## Voluntary Product Accessibility Template®

<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
Section 1194.21 Software Applications and Operating Systems	Included	All FortiMail models include a Command Line Interface (CLI), which is inherently 508 compliant because it is text-based and relies on a keyboard for navigation. All functions and features can be configured and monitored through the CLI.
Section 1194.22 Web-based Internet Information and Applications	Included	
Section 1194.23 Telecommunications Products	Not applicable, not included	
Section 1194.24 Video and Multi-media Products	Not applicable, not included	
Section 1194.25 Self-Contained, Closed Products	Not applicable, not included	
Section 1194.26 Desktop and Portable Computers	Not applicable, not included	
Section 1194.31 Functional Performance Criteria	Included	All FortiMail models fully comply with the functional performance criteria in this section.
Section 1194.41 Information, Documentation and Support	Included	Fortinet's information, documentation, and support services for the FortiMail product family fully comply with the requirements in this section.
Web Content Accessibility Guidelines	Not applicable, not included	

**Section 1194.21 Software Applications and Operating Systems – Detail**

**VPAT™**

**Voluntary Product Accessibility Template®**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Yes	Command Line Interface (CLI) executes all functions with a keyboard and can be discerned textually.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Yes	All FortiMail models accept a wide variety of CLI clients that do not disrupt or disable accessibility features.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Yes	The focus of the CLI is always displayed textually and can be queried from the keyboard at any time.

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Yes	Identity, operation, and state of elements are always displayed textually in the CLI.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Not applicable	Bitmap images are not used in the CLI.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Yes	All textual information is text generated through the operating system.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Yes	The CLI client is completely based on end-user selections for contrast and color and other individual display attributes.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	Animation is not used in the CLI.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not applicable	Color coding is not used in the CLI.
(j) When a product permits a user to adjust color and contrast	Not applicable	The CLI uses color, contrast, and palette selections set by the user

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
settings, a variety of color selections capable of producing a range of contrast levels shall be provided.		in the operating system and/or adaptive technology.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	No flashing or blinking text, object, or other elements are used in the CLI.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not applicable	No electronic forms are used in the CLI.

**Section 1194.22 Web-Based Internet Information and Applications – Detail**

**VPAT™**

**Voluntary Product Accessibility Template®**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Does Not Support	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Does Not Support	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions	Supports	

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
cannot be defined with an available geometric shape.		
(g) Row and column headers shall be identified for data tables.	Supports	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Does Not Support	

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Does Not Support	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not Applicable	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does Not Support	
(o) A method shall be provided that permits users to skip repetitive navigation links.		



<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Does Not Support	

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

**Section 1194.31 Functional Performance Criteria – Detail**

**VPAT™**

**Voluntary Product Accessibility Template®**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Yes	All FortiMail models accept a wide variety of CLI clients that support Assistive Technology used by people who are blind or visually impaired.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Yes	All FortiMail models accept a wide variety of CLI clients that support Assistive Technology used by people who are blind or visually impaired.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of	Yes	User hearing is not required for operation or information retrieval and there is at least one mode of operation and information retrieval available that does not require user hearing.

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
hearing shall be provided		
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Yes	Audio information is not important for the use of the product and there is at least one mode of operation and information retrieval available that does not require audio information.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Yes	Speech is not required for operation or information retrieval and there is at least one mode of operation and information retrieval available that does not require user speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Yes	Fine motor control is not required for operation or information retrieval and there is at least one mode of operation and information retrieval available that does not require fine motor control.

**Section 1194.41 Information, Documentation and Support –  
Detail**

**VPAT™**

**Voluntary Product Accessibility Template®**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Yes	Fortinet’s documentation for the FortiMail product family is available via web browser in HTML format, as well as available in the Portable Document Format (PDF). Additional formats can be provided upon request for no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Yes	Fortinet accessibility and compatibility features are available in the Portable Document Format (PDF). Additional formats can be provided upon request for no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Yes	Support services for the FortiMail product family can accommodate the communication needs of end-users with disabilities, offering Phone, email, and Web-based support.