

Meru Update FAQ

November 30, 2015

What happened to the Meru Networks website?

On July 8th 2015, Meru Networks became part of Fortinet, the global leader in high-performance cyber security solutions. As integration efforts continue we have created a webpage to assist customers find contact information related to Meru Networks.

How do I contact someone at Fortinet if I have questions or need to purchase more Meru equipment?

Please continue to work with your current Meru representatives. For additional inquires please send an email to: **meruupdate@fortinet.com**.

Will all Meru websites continue to be supported?

The following Meru websites will continue to be supported, however expect that these websites will be transitioned to Fortinet over time.

Meru Login - Single Login Page for Support, Meruniverse and Partner portal
login.merunetworks.com

Support - Access to the Meru Support Portal
support.merunetworks.com

Partners - Access to the Meru Partner Portal.
partners.merunetworks.com

Meruniverse User Community - Meru Networks user community.
www.meruniverse.com

How do I get support for Meru Network equipment?

Fortinet will continue to honor all Meru contractual obligations including support contracts for Meru customers. Visit <http://support.merunetworks.com> for questions related to Meru support.

Will the Meru technology be supported in the future?

Yes. In fact, we are adding more products to the Meru product portfolio to provide the widest choice and most flexibility, and recently released more products in support of the Meru product portfolio. Please visit the Fortinet user community, FUSE for more information. FUSE membership is free, and a great source for all Fortinet customers. To learn more about the Meru integration please visit FUSE or contact meruupdate@fortinet.com.